

香 港 前 高 級 公 務 員 協 會
有 限 公 司

HONG KONG FORMER SENIOR CIVIL SERVANTS ASSOCIATION LTD.

Unit 416, 4/F., Sino Industrial Plaza, 9 Kai Cheung Road, Kowloon Bay, Kowloon, Hong Kong.
Tel : (852) 2363 6938 Fax : (852) 2362 8918

18 August 2023

HKFSCSA Circular to Members (No. 3 of 2023)

Pilot Scheme (by Invitation only from the Department of Health) on Dental Services – **Dental Scaling** for (140,000 invited & voluntarily opted)

Civil Service Eligible Persons
(including Members of HKFSCSA)
(from 1 Aug 2023 to 31 Jan 2025)

Purpose

1. The purpose of this Circular is for the **HKFSCSA** (the Association) to help disseminate the information notice dated 20 July 2023 to the Association and to all Departmental Secretaries by the Civil Service Bureau on **“Pilot Scheme (by Invitation only from the Department of Health (DH)) on Dental Services – Dental Scaling for (140,000 invited & voluntarily-opted) Civil Service Eligible Persons (CSEPs) (including Members of HKFSCSA)”**.
2. An abstract of the relevant Pilot Scheme effective from 1 Aug 2023 to 31 Jan 2025 (18 months) is enclosed.

Enquiries

Enquiries about this Government Pilot Scheme on Dental Services (Dental Scaling) could be addressed: a. first to the Departmental Secretary of the Department (you last served) and then b. if still unresolved, to contact the Tel. No. 2810 3079 or 2810 3082 of the Civil Service Bureau. (Enquiries about this Circular could be addressed to the Association Executive Assistant, Ms Jessie Tsang, of HKFSCSA, at the email address or Tel: 2363 6938.)

Yours faithfully,

Ir John Tse Si-yin, Hon Secretary, HK Former Senior Civil Servants Association

c.c. Secretary for the Civil Service (Attn. Miss Emily Ng)
Hon Advisers, HKFSCSA

Encl. below: Abstract of the Pilot Scheme including the “Flowchart (2 Pages) of the procedures for making an appointment (subject to invitation first by DH)”.

An Abstract of the Pilot Scheme (by Invitation only from the Department of Health)
on Dental Services – **Dental Scaling** for (140,000 **invited & voluntarily opted**)
Civil Service Eligible Persons (including Members of HKFSCSA)
(**From 1 Aug 2023 to 31 Jan 2025**)

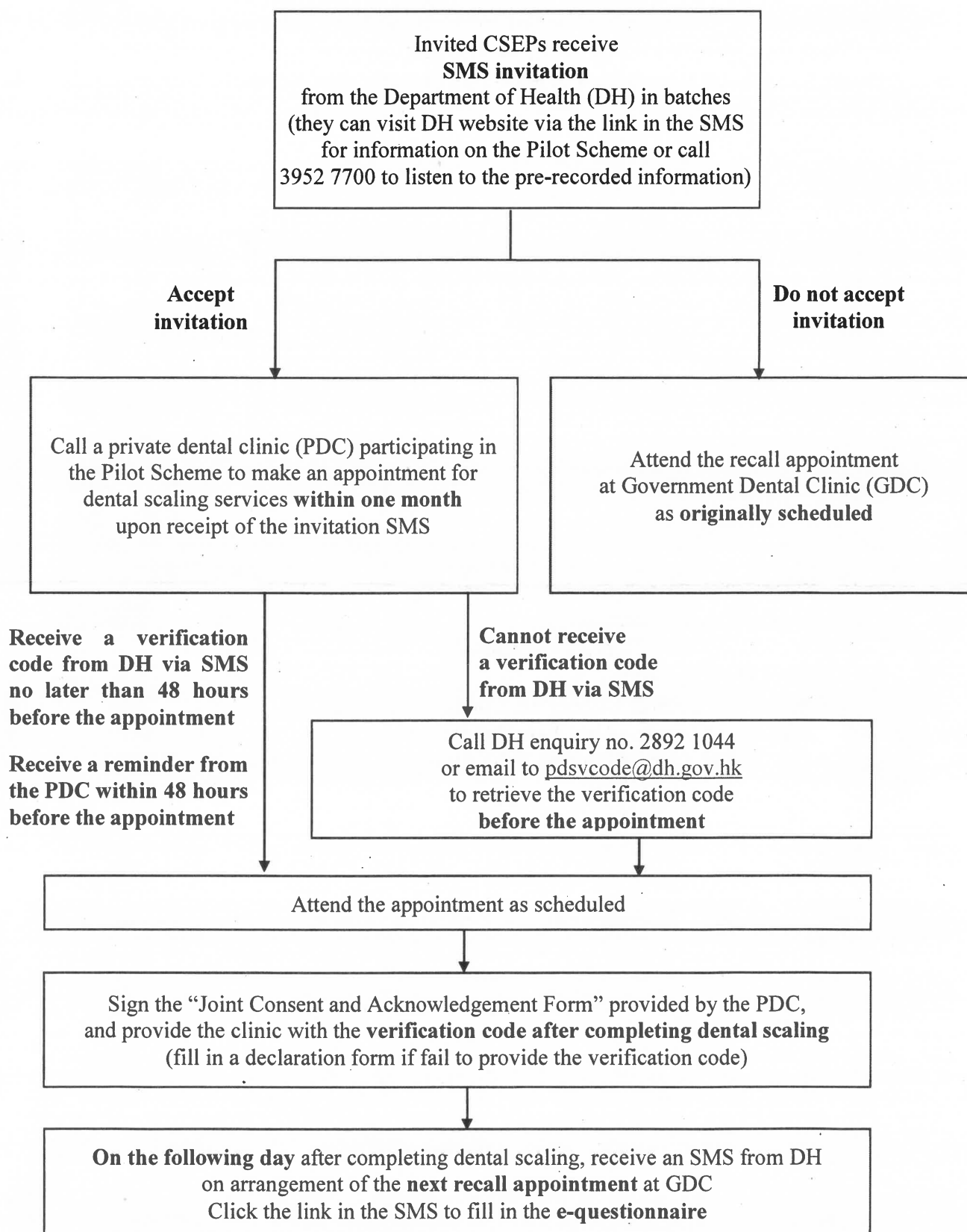
Purpose: To shorten the waiting time of Dental Scaling services (for invited and voluntarily opted Civil Service Eligible Persons (CSEPs)).

Operational Arrangements:

1. From 1 Aug 2023 to 31 Jan 2025 Department of Health (DH) will invite CSEPs in batches through SMS [according to the order of their appointments at the Government Dental Clinic (GDCs)]to participate in the Pilot Scheme and the invitations will be issued 6 months before the original recall-appointment dates.
2. The CSEPs so opted (for this Scheme) must call the designated Private Dental Clinic (PDCs) of the Pilot Scheme to make an appointment within one month of the invitation.
(A Flowchart for this appointment-making is attached at Att.1).
3. The so-opted CSEPs who have not received the scheduled service due to cancellation etc should contact the GDCs for the new queuing up.
4. Upon completion of the scaling service: a. an SMS and an opinion survey questionnaire will be sent to participants; b. outstanding dental problems will be recorded for follow up by DH, and c. the next recall appointment informed.

Annex (2 Pages): **Flowchart** (as per DH notice) for the Pilot Scheme appointment-making by participants.

Pilot Scheme on Dental Services (Dental Scaling) for Civil Service Eligible Persons (CSEPs)
Flow Chart of Making an Appointment for Dental Scaling Services



Pilot Scheme on Dental Services (Dental Scaling) for Civil Service Eligible Persons (CSEPs)
Flow Chart of Changing/Cancelling an Appointment for Dental Scaling Service

